



Cancellation/Return/Credit Card Policy

To cancel your subscription, please log in to your patient portal or email info@lotusweightlossandwellness.com at least 48 hours before your next scheduled payment to avoid unnecessary charges or shipments.

You will receive a full refund of your 89.00 medical assessment fee if you cancel within 24 hours of your scheduled Telehealth appointment. Please note that missed Telehealth appointments incur a \$30 fee unless canceled or rescheduled at least 24 hours in advance.

Patients are responsible for paying their treatment plan in FULL on a monthly-recurring payment plan via their credit card starting on the day they receive weight loss treatment & medications.

Please note, once a prescription medication has been processed by our pharmacy, it is non-cancellable and non-refundable. We cannot accept returns or provide refunds if these medications are not appropriately handled.

Returns

For all medications that leave the pharmacy, we cannot accept returns or offer refunds due to government regulations.

Credit Card Policy

Credit Cards will be charged a revolving amount each month for each plan. A 3.5% fee applies when paying by credit card.

Patient Signature _____ Date _____