

# From Hearts to Home

Your NDIS Provider Bridge to  
Independence and Fulfillment



Registered  
NDIS  
Provider



**1800 844 995**  
**[caringhearts.com.au](http://caringhearts.com.au)**  
**[info@caringhearts.com.au](mailto:info@caringhearts.com.au)**

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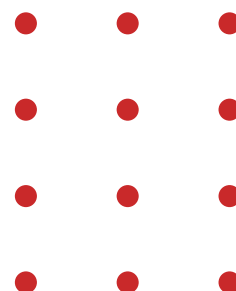
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Our doors are always open



# Who we are, Why choose us

**Friendly NDIS support, supported  
independent living SIL and short-term  
accommodation STA in Melbourne.**



Fully Trained  
Team



Carers that  
are local to  
you



High intensity  
care



Fully vetted  
staff



NDIS Provider

- ✓ Certificate III or IV in disability care
- ✓ Adherence to NDIS practice standards and code of conduct
- ✓ Police checks and working with Children checks
- ✓ Level 2 First aid and CPR training completion of NDIS orientation module
- ✓ 100 points – Identification Card
- ✓ Criminal History or Police Check less than 6 months
- ✓ Immunisation History Certification Check (Covid-19)
- ✓ NDIS Induction Module
- ✓ NDIS Worker Screening Clearance
- ✓ Australian Citizenship
- ✓ Infection Control Training
- ✓ Current Working with Children Checks

**our staff tick all the boxes**



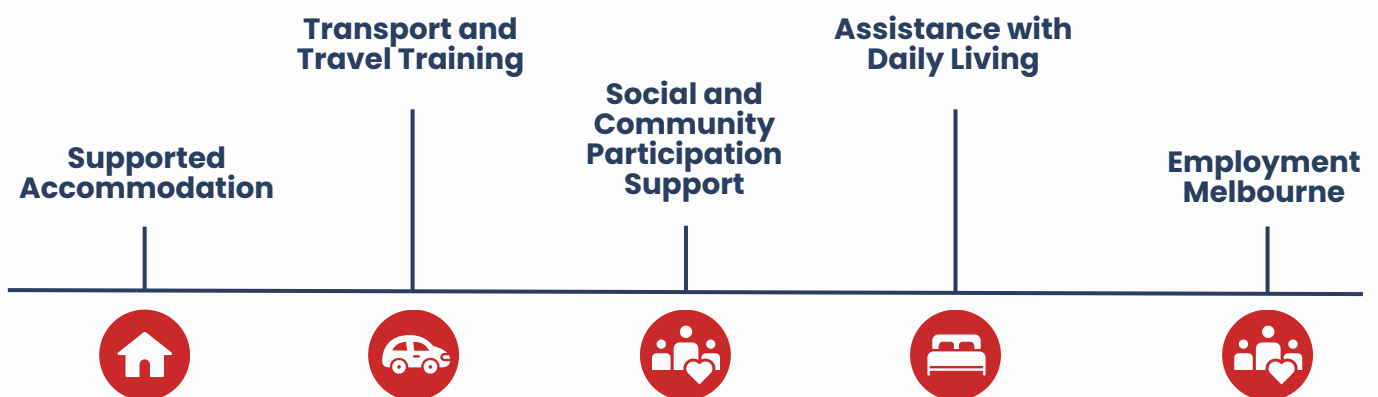
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# What we can offer

Beyond simply being support workers, the Caring Hearts team is here to genuinely care, uplift, empower, and champion your independence and choices, all with the goal of ensuring you lead your life exactly as you wish with a big smile on your face



**Short-term or Respite Accommodation**



**Supported Independent Living**



**Specialist Disability Accommodation**

# Accommodation

*A home away from home*



## Fully Amenities

Each of our homes is fitted with a TV, lounge, storage and more



## 24/7 Caring Staff

Around the clock 24/7 support from a team of highly trained support workers



## Home-cooked Meals

Breakfast, morning tea, lunch, afternoon tea, dinner, dessert.



## Transportation

Car available for pick up and drop off from your location, transporting clients to activities, shopping, and more





### **Accessible Wheelchair**

Participants with low-level needs



### **Personal Space**

Get your own private bedroom that respects your privacy



### **Fully Accessible**

Our Bedrooms and bathrooms designed with accessibility in mind.



### **Daily Living**

Receive daily assistance with cleaning, cooking, laundry, getting around and more.



### **Fun Activities**

Join the local community and engage in a variety of activities and programs



### **Great Outdoor Space**

And only 1 minute away from nearby parks



### **High Physical Support**

Have a high level of physical access and very high levels of support



### **Improved Liveability**

Spacious living area, bedrooms, and backyards for activities



# Did you know?

you can choose your preferred **vacancy**

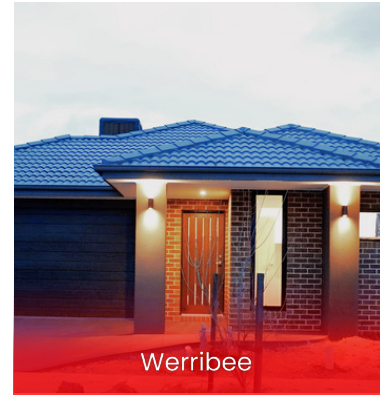
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Truganina Unit 1 and 2



The Garden



Werribee



Caroline Springs



The Scottsmith



Tarneit House 1



Sunshine 1



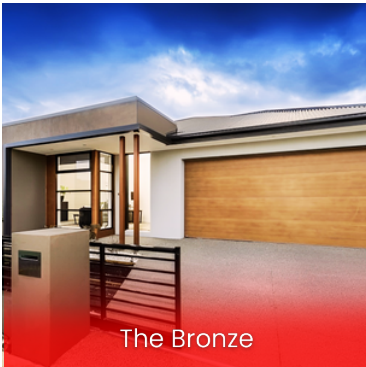
Maribyrnong



The Valley Tarneit



Braybrook



The Bronze



St. Albans



There's more, we offer  
**Specialist Disability  
Accommodation**  
service now!







# There is no 'I' in **team**

At Caring Hearts Home Care we take teamwork seriously and pool together all of our resources to bring you the best in service. Put simply, we're a bunch of caring hearts!

Our team knows just how important it is to ensure that everyone has opportunities in life to shine.

Everyone at Caring Hearts, from senior management to support workers, loves meeting our clients face to face, ensuring that you receive personalised care with your needs in mind. So if you're looking for the best NDIS services in the western suburbs of Melbourne, we are ready to assist in a heartbeat!

## Speak to our friendly team

1800844995

[info@caringhearts.com.au](mailto:info@caringhearts.com.au)

[caringhearts.com.au](http://caringhearts.com.au)

# How it works?

09



01

CONTACT

Contact the NDIS  
and explain your  
goals and needs

Receive  
accommodation  
funding

02

RECEIVE



03

EXPLORE

Explore housing  
solutions

Source  
accommodation

04

SOURCE



05

MOVE IN

Move in and  
receive SIL  
supports



## Join Our Caring Hearts Family

I just wanted to say a big thank you to all the staff at caring hearts who took such great care of my dad at their home .

The care home was clean with a lovely movie area which was both comfortable and homely . The staff act more like a caring member of the family and really listen to the needs of the individual while being respectful & dignifying them.

A special thanks to Adam who was fantastic at managing his respite stay , he responded to every call, question and message quickly and efficiently to Sonja Raj who is such a beautiful hearted women and truely cares, respects and understands the needs of her individual clients and most importantly makes the effort to learn about them to elevate the level of care she can show .

**Jayde R**  
Family of participants



I would like to thank them so much for explaining the entire supported independent living (SIL) process to me and for the amazing work that they do.

**Ani**  
Family of participants





**We can't wait to hear from you.**

 1800 844 995

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Head Office  
618, 101 Overton Road  
Williams Landing  
Melbourne, VIC 302