REQUEST FOR PROPOSALS

SECURITY AUDIO & VIDEO SYSTEMS FOR PUBLIC SAFETY RADIO TOWERS SITES

Issuing Agency: Christian County Emergency Services (CCES)

Address: 110 W. Elm St., Room 50, Ozark, MO 65721

Website: www.cces911.org

Operations: 24/7/365 emergency communications and support

I. **Background**

Christian County Emergency Services (CCES) seeks qualified vendors to provide and install security video and audio systems at five (5) tower sites. Systems must allow remote monitoring, motion alerts, and continuous video logging.

Vendors will provide a turnkey solution including cameras, NVRs, cabling, installation, configuration, and training. Systems must be accessible remotely and durable for outdoor use.

II. Scope of Work and Services

- Recommendation on number of cameras per site and facility to ensure 360-degree coverage is obtained
- Installation of NVRs
- Remote access configuration
- Motion and unauthorized entry alerts and notifications
- All-inclusive labor, cabling, and hardware

III. Mandatory Vendor Qualifications

- Licensed and authorized to conduct business in the State of Missouri
- Demonstrated experience supporting 24/7/365 public safety or similar mission-critical environments
- Experience with similar projects and provide references

IV. Proposal Submission Requirements

Proposals must be organized and address the items below. Provide clear, concise responses and include supporting documentation where requested.

A. Company Profile and Qualifications
- Legal business name and structure; years in business; locations; organizational chart
- Key certifications and partnerships (e.g., Microsoft, Cisco, security certs)
- Financial stability indicators

B. Relevant Experience
- References for at least three (3) organizations of similar size; government/public safety references preferred
- Describe support for 24/7 operations and specialized systems

C. Technical Approach
- Infrastructure diagram (servers, network, storage,)
- Cybersecurity alignment and controls; incident response procedures
- Help desk model, staffing, escalation path, response time commitments
- Backup/DR/BC plans
- Project management methodology

D. Cost Proposal
- All-inclusive monthly managed services fee with clear inclusions/exclusions
- One-time implementation/onboarding costs
- Rate card for project work, after-hours, training, and on-site support
- Recommended infrastructure improvements with estimated costs and priorities

E. Forms and Compliance
- Certificates of Insurance; Missouri business license; W-9
- Non-collusion affidavit; conflict of interest disclosure; debarment certification
- E-Verify and sexual harassment policy statements

V. Evaluation Criteria

- Relevant experience with public safety and 24/7 operations
- Technical capabilities and cybersecurity alignment
- Backup/DR/BC and redundancy plan
- Cost and value
- Company qualifications and certifications

VI. RFP Terms and Conditions

- CCES reserves the right to reject any or all proposals, waive minor irregularities, and cancel or reissue this RFP.
- Proposal preparation costs are the responsibility of the proposer.
- Proposals may become public records subject to the Missouri Sunshine Law; mark specific pages as CONFIDENTIAL if applicable.
- Compliance with all applicable federal, state, and local laws is required.
- Governing law: State of Missouri; venue: Christian County, Missouri courts.

VII. Key Dates and Timeline

- RFP Issued: 01/30/2026
- Question Period: until 02/24/2026 (submit via email to the contact below)
- Proposal Deadline: 02/27/2026 at 5:00 pm
- Evaluation and Selection: By End of business 03/06/2026
- Contract Execution: Q2 2026
- Implementation Start: Q2 2026

VIII. Submission Instructions and Point of Contact

Submission Method: Submit sealed proposals (three printed copies) OR electronic proposals (PDF) as specified. Late proposals will not be accepted.

Labeling: "CCES Security Camera RFP"

Delivery Address: IT Manager, Wes Taylor, Christian County Emergency Services, 110 W. Elm St., Room 50, Ozark, MO 65721

Electronic Submission (if permitted): Email PDF to 911admin@cces911.org with subject line "CCES SECURITY CAMERA PROPOSAL – [Company Name]"

Point of Contact: I.T. Manager, Wes Taylor, Email: wtaylor@cces911.org, Phone: (417) 582-1026

IX. Required Forms to be included in RFP

- Appendix A: Mandatory Vendor Qualifications
- Appendix B: Non-Collusion Affidavit
- Appendix C: Conflict of Interest Disclosure
- Appendix D: Debarment Certification
- Missouri Business License; W-9; E-Verify; Sexual Harassment Policy