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Strengthening our business community together



By **Dan Obley** | Board Chair | Norwalk Area Chamber of Commerce

Since 1992, the Norwalk Area Chamber has helped the local business community thrive. Dozens of influential members of our community have played a role in shaping the chamber into what it is today and as I begin my role as 2026 Board Chair, I couldn't be more honored to help build upon their legacy. When I think about what has driven this success, three core pillars come to mind. Strong leadership, engaged members, and a community that understands the importance of supporting local.

1. STRONG LEADERSHIP AND COLLABORATION

Effective leadership is the foundation of a strong chamber and we are fortunate to have it at every level.

At the center of chamber operations is Mel Guanci, our executive director. Her dedication, energy and commitment to our members guide the chamber every day. Mel brings people together, keeps us focused on our mission and ensures the chamber remains responsive, welcoming and forward-thinking. Her leadership is a driving force behind the chamber's continued growth and impact.

Supporting that work is an engaged board of directors who volunteer their time, share their expertise and help guide the organization strategically.

We are also grateful for the partnership and support of local officials in Norwalk and Cumming who understand the importance of a healthy business climate. When business leaders and community leaders work together, everyone benefits. That collaboration helps create an environment where businesses can grow and the community can thrive.

2. AN ENGAGED NETWORK OF 240+ MEMBERS

Another key to the chamber's success is our 240-plus member businesses and organizations. They are the heart of the chamber and represent everything that is good about our area.

Our members include small businesses, entrepreneurs, nonprofits and larger employers, all connected by a shared commitment to this community. Their willingness to engage, participate and support one another creates a strong network that benefits everyone involved.

Chamber members show up. They attend events, share ideas, mentor one another and collaborate in ways that strengthen the local economy. Their energy and involvement turn the chamber into more than an organization; it becomes a community of businesses working together toward shared success.

CONTINUED ON NEXT PAGE



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3. THE POWER AND IMPACT OF SUPPORTING LOCAL

Perhaps the most important factor in the success of our local business community is something everyone can take part in: shopping local.

When you choose to shop, dine, bank and do business locally, the impact reaches far beyond a single purchase. Local dollars stay in the community longer, supporting jobs, local suppliers and community services. Those dollars help fund schools, infrastructure and public safety and they allow businesses to reinvest in their employees and neighborhoods.

Local businesses are also deeply connected to the community. They sponsor youth programs, support local events, donate to causes and give back in ways that strengthen Norwalk's sense of place. Our 240-plus chamber members are not just businesses, they are neighbors, employers and community supporters.

Shopping local helps preserve the character of our community and ensures our area (Norwalk, Cumming, Martensdale and Prole) remains a place where businesses can succeed and families can thrive.

Every local purchase is a vote of confidence in our community and its future.

LOOKING FORWARD

The Norwalk Area Chamber of Commerce is strong because of leadership that cares, members who are engaged and a community that understands the value of supporting local businesses.

As we look ahead, we'll be focusing on strengthening these three pillars and continuing to build a vibrant, connected business community. Thank you to our leaders, our members and everyone who chooses to support local. Together, we are building a stronger community.

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OUR MISSION

There are many ways to get involved in the chamber. You can volunteer, serve on an event planning committee, enjoy an event as a participant, or become a member and join as an individual, business or nonprofit investor. We welcome residents who are simply curious about staying connected, as well as those who want to play a more active role in supporting our local business community.



Our mission is to foster connection, support local businesses and strengthen our community. Through intentional programming, networking opportunities and community-focused initiatives in Norwalk, Cumming, Martensdale and Prole, the chamber creates spaces for people to build relationships, share ideas and collaborate.

Mel Guanci | Executive Director



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Magnolia Connection Norwalk Community Schools Norwalk Living
Magazine vVid Life Spa Cooper's Central Table & Cocktails
Des Moines Dental Hubbell Homes Ken Tague - Thrivent

2026 EVENT CALENDAR

MARCH

- 6 Norwalk Area Women's Collective
- 16-20 NCS D Spring Break
- 24 Education Series: Emails That Move People Forward
- 27 Bags For Business Tournament

APRIL

- 10 Norwalk Area Women's Collective
- 16 Membership Lunch
- 28 Education Series: The Email System Every Business Needs

MAY

- 5 Cinco De Mayo Happy Hour
- 8 Norwalk Area Women's Collective
- 14 Membership Lunch
NHS Honors Night 7-8:30 p.m.
(Scholarship Presentation)
- 26 Education Series: What Happens After The Sale

JUNE

- 12 Norwalk Area Women's Collective
- 16 NACC Annual Golf Outing
- 2 Education Series: Why The Same Email Advice Doesn't Work For Everyone

JULY

- 10 Norwalk Area Women's Collective

AUGUST

- 11 Summer Happy Hour
- 14 Norwalk Area Women's Collective
- 20 Membership Lunch (with new teachers)
- 25 Education Series: Three Key Email Ingredients

Membership Lunches: 11:30 a.m. to 1 p.m.

Membership Breakfast: 7:30-9 a.m.

Happy Hours: 4:30-6 p.m.

SEPTEMBER

- 11 Norwalk Area Women's Collective
- 17 NACC Membership Breakfast at Wilson's Orchard & Farm
- 22 Education Series: Preparing Your Email System For Q4
- 24 Warren County Women's Mentoring Event (Indianola)
- 26 Ember Market Pop-Up

OCTOBER

- 5 Candidate Forum (Norwalk)
- 9 Norwalk Area Women's Collective
- 15 NACC Membership Lunch
- 24 **RUNorwalk**



- 27 Education Series: Making The Next Email Easier Than The Last

NOVEMBER

- 10 Education Series: Email Lab
- 13 Norwalk Area Women's Collective
- 17 Fall Happy Hour

DECEMBER

- 3 Candidate Breakfast (Norwalk)
- 8 Education Series: Email That Supports Your Business Long-Term
- 10 Membership Holiday Lunch
- 11 Norwalk Area Women's Collective



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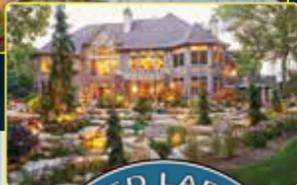
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Dear citizens and businesses of Norwalk,

Norwalk is thriving. We're experiencing growth in both our business sector and housing options, our schools are excellent, our parks and recreation offerings are expanding, and we're maintaining a safe community. It's truly a great time to be in Norwalk.



I'd like to address two significant matters with you: state legislation impacts to city services and annexation to secure Norwalk's future.

STATE LEGISLATION

There is a current effort by our state legislature to reduce property taxes. While lower taxes can certainly be beneficial, it's important to consider that they can also have potential drawbacks.

The City of Norwalk consistently strives to be as efficient as possible while providing the essential services that our citizens and businesses rely on. However, if property taxes are forcibly lowered, it could unfortunately, lead to a decline in the quality or availability of these services.

Your voice plays a crucial role in this matter. Silence on this issue may be interpreted by both the city and the state legislature as an indication that you are willing to accept reduced services in exchange for lower taxes. If this is not your preference, I strongly encourage you to reach out to your state legislature representatives and express your support for local governments. They can demonstrate their support for cities like ours by allowing us to manage our own budgets and revenue streams.

ANNEXATION

The City of Norwalk is taking proactive steps to secure our future prosperity by annexing property. The City was recently approved to annex more than 2,900 acres south and west of our current city boundaries. This strategic annexation will protect a vital growth corridor with direct access to Interstate 35. This decision reflects our commitment to long-term planning and sustainable development. By securing this growth corridor, we are ensuring that Norwalk is well-positioned for future expansion and economic opportunities. We understand that annexation can raise questions, and we encourage you to reach out to my office if you have any concerns or would like more information. We are committed to transparency and open communication with our citizens.

Thank you for your continued support as we work to build a bright future for Norwalk.

Luke Nelson | Norwalk City Manager | 515-493-9971

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Monday – Friday, 8 a.m. to 4:30 p.m. • Closed in observance of New Year's Day, Memorial Day, July 4, Labor Day, Veterans Day, Thanksgiving Day, the day after Thanksgiving, Christmas Eve Day, and Christmas Day.

CITY MANAGEMENT

- Luke Nelson, City Managerlnelson@norwalk.iowa.com, 515-981-0228 ext. 2254
- Lindsey Offenburger, Director of Internal Operations/City Clerklindseyo@norwalk.iowa.gov, 515-981-0228 ext. 2230
- Luke Parris, Community Development Directorlparris@norwalk.iowa.gov, 515-981-9530
- Hollie Zajicek, Economic Development Director.....holliez@norwalk.iowa.gov, 515-314-5862
- Jean Kelly, Finance Director.....jeank@norwalk.iowa.gov, 515-981-0228 ext. 2253
- Carissa Williams, Parks & Recreation Director.....cwilliams@norwalk.iowa.gov, 515-981-9206
- Wayne Schwartz, Public Works Director.....wschwartz@norwalk.iowa.gov, 515-981-0228 ext. 2402
- Jean Strable, Easter Public Library Directorjstrable@norwalk.iowa.gov, 515-981-0217 ext. 2323
- Jenn Porter, Fire Chief.....jporter@norwalk.iowa.gov, 515-981-4316 ext. 2703
- Greg Staples, Chief of Police.....gstaples@norwalk.iowa.gov, 515-222-3321

CITY COUNCIL

Meetings are held on the first and third Thursdays of each month at 6 p.m. at Norwalk City Hall, 705 North Ave. For Zoom link information, visit the city's website, www.norwalk.iowa.gov.

- Mayor, Tom Phillips.....mayor@norwalk.iowa.gov
- Mayor Pro Tem, George Meinecke.....gmeinecke@norwalk.iowa.gov
- Kelsey Porter.....kporter@norwalk.iowa.gov
- Ed Kuhl.....ekuhl@norwalk.iowa.gov
- Jason Brown.....jbrown@norwalk.iowa.gov
- Andy Boerjanaboerjan@norwalk.iowa.gov

CITY FAQs

Q: What is included in my monthly utility bill?

A: All or some of the services included in your bill are water, sewer, storm water, trash and recycling. Water meter readings are taken each month on the first business day, and bills are mailed around the 15th of each month. If no request for a financial arrangement has been received and no payment has been received, water is shut off on the 25th of each month.

Q: Can I pay my utility bill online?

A: Yes. Customers can make online payments or sign up for automatic payments at <https://norwalkia.ourcommunityconnect.com>.

Q: When is garbage picked up?

A: Garbage is picked up on Tuesday at homes west of Highway 28/Sunset Drive and on Wednesdays for homes east of Highway 28/Sunset Drive. Large items and extra trash are collected on garbage day from the curb with the appropriate stickers. Schedule appliance pick up with the hauler and apply appropriate stickers. To start/stop service, call Norwalk City Hall, 515-981-0228. For information about carts or missed pickup, call Metro Waste Authority at 515-244-0021. Residents can also take garbage to Metro Park East Landfill. Spring cleanup is May 12 and May 14, 2025.

Q: Is recycling picked up curbside?

A: Yes. Metro Waste Authority manages Curb It!, the curbside recycling program. For information about collection, visit https://www.norwalk.iowa.gov/departments/utility_department/trash___recycling.php

Q: Is yard waste picked up?

A: Metro Waste Authority manages Compost It!, the curbside yard waste collection program. For pick up, customers must have the proper carts, Compost It! Bags or Compost It! Stickers. For information, visit https://www.norwalk.iowa.gov/departments/utility_department/trash___recycling.php.

Q: Is there a dog park?

A: Norwalk's Dog Park is located inside City Park. The Dog Park has two fenced areas, one for small dogs and one for larger dogs. There are water fountains available for hydrating your dogs as well. Passes for the Dog Park are required and can be purchased at City Hall, 705 North Ave., Norwalk. For cost information related to licensing of your dogs or passes to the Dog Park, call 515-981-0228.

Q: Is open burning allowed?

A: Open burning of garbage is not allowed. Recreational fires are allowed in certain circumstances. When allowed, they must first be used for cooking, heating, recreation, or ceremonies and must be contained in a fire ring or commercial device meant for containing a recreational fire. The City Code may be viewed at https://codelibrary.amlegal.com/codes/norwalkia/latest/norwalk_ia/0-0-0-1.

Q: What are the rules about street parking in case of snow?

A: When the city issues a snow emergency, parking is not allowed on public streets, alleys, or city-owned off-street parking areas. Property owners must clear sidewalks of snow and ice within 24 hours of it accumulating, or the city may do so and assess the costs.

Q: What does the city consider a nuisance?

A: According to Norwalk City Code, a vehicle must be parked on a hard surface and cannot be parked in a person's yard. The maximum allowed grass height is 8 inches. Excessive garbage, debris, and other waste is not allowed. Dead or diseased trees must be removed. If you want to report a nuisance, complete the online nuisance report at https://www.norwalk.iowa.gov/citizen_request_center/nuisances.php. If you have questions or comments about the nuisance code, call 515-981-9530. If you have an immediate health or life safety concern, contact City Hall directly by calling 515-981-0228 or by dialing 911.

CITY HALL | 705 North Ave. 515-981-0228 Open Monday–Friday, 8 a.m.–4:30 p.m.

PUBLIC SAFETY | 1100 Chatham Ave. 515-981-0666 Non-Emergency 515-222-3321

NORWALK EASTER PUBLIC LIBRARY | 1051 North Ave. 515-981-0217 *See hours online*

Norwalk Community School District



Welcome to the Norwalk Community School District, where our mission is simple and strong: we're Growing Learners and Leaders. We serve nearly 3,500 students and employ more than 500 dedicated staff members who work daily to help students grow into self-aware, self-directed, socially aware, strategic and connected individuals. These qualities come directly from our Portrait of a Learner and guide not only what we teach, but how we teach it.

We have a clear district academic goal: 100% of students will achieve proficiency or show gap-closing growth as measured by districtwide or statewide assessments in literacy, math and science. To reach this goal, our teaching staff is focused on the Norwalk Model of Instruction. These key teaching strategies work. When they're consistently in place, student learning improves. We're tracking progress through classroom observations, team collaboration and professional development that is aligned across all schools. Our educators are growing right alongside our students and we're already seeing positive results in the classroom. It's all part of our effort to ensure every child has access to a safe, supportive and high-quality learning environment.

We're proud of the people and programs that make Norwalk special. Our district has been home to state and national award-winning educators, coaches, administrators and fine arts leaders. From Iowa Teachers of the Year to Hall of Fame coaches and directors, we have a tradition of excellence in academics, the arts and activities. Our band and chorus programs consistently earn Division 1 ratings and our alumni have gone on to become patent holders, public speakers, scientists, medical professionals, esteemed performers in dance, music and film, as well as accomplished professional athletes. Their achievements reflect the wide range of success that begins right here in our schools.

Our community plays a big part in this success. Norwalk residents support bond issues, partner in planning efforts and have helped the district earn international recognition for innovation and collaboration with the city. This is a great place to live, learn and grow. We're proud of where we've been, excited about where we're going and grateful to be on this journey together.



Respectfully,
Shawn Holloway, Superintendent







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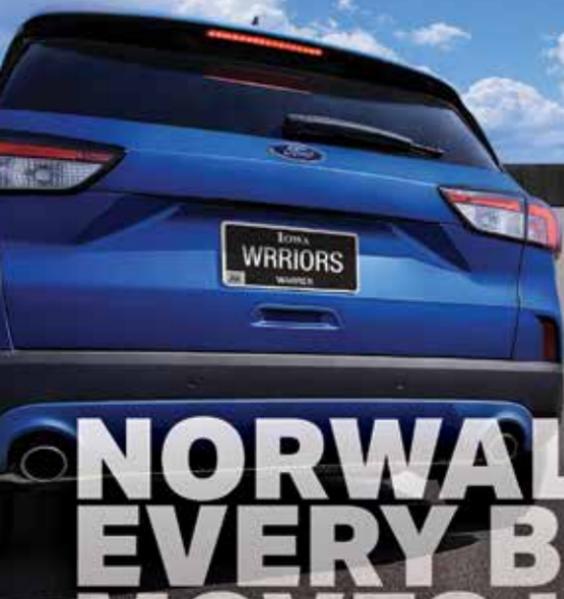
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