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Welcome to The Urbandale Source, a unique annual guide for the residents of Urbandale, provided by the publishers of your local Urbandale Living magazine and local businesses that advertise their goods and services in these pages.

In this handy publication, you will find information on a variety of topics important to you as a resident in the community.

New this year: an interactive activity and a chance to be featured in next year's publication.

If you like this guide, be sure to thank the local advertisers and tell them how much you appreciate the information and their support. If you would like additional copies of The Urbandale Source, contact our distribution manager, Jim Jacobsen, at 515-953-4822 ext. 304, or email jim@dmcityview.com.

About the QR codes in our publication:

Point your smartphone camera at the code and tap the prompt on the screen to follow the link. Many of our advertisers also use QR codes in their ads to direct you to their website or to connect you with special offers.

Of course, things can change a lot in a year's time, so be sure to contact the individual entities listed here for updates. We try our best to include as much information as possible, but if you notice any errors or omissions, please contact us.

Be sure to place this guide in a spot where you can easily find it and refer to it often. And then get out and enjoy everything that Urbandale has to offer! ■

SHANE GOODMAN

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CONTENTS

Welcome	3
FAQs	6
City of Urbandale	10
Urbandale Public Library	11
Community organizations	12
Urbandale 4th of July celebration	13
History of Urbandale	14
Urbandale Chamber of Commerce.....	16
Senior Rec Center.....	18
Local post offices.....	19
Parks and Recreation	20
Churches	26
Schools	30
Numbers to know	34

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How do I sign up for notifications from the city of Urbandale?

Scan the QR code to sign up for notifications. You can choose to receive notifications from the city's boards, commissions and committees; alerts from the senior recreation center and city; as well as other updates and calendar items. You can choose to receive notifications via email or text. You can change your preferences at any time.



How do I sign up for the city of Urbandale monthly email?

The city offers a quick monthly update about all things Urbandale. The newsletter summarizes the month's most useful information so you can quickly stay up to date. You get plenty of email already, that's why the city's official e-newsletter is delivered only once per month. Scan the QR code to sign up.



How do I start or change electric or gas service?

MidAmerican Energy Company provides electric and gas services to Urbandale. MidAmerican Energy Call Center employees can assist with any gas or electric emergencies; help you start, transfer and discontinue service; as well as address billing, payment or service-related questions. For assistance, call 888-427-5632 or email onlinecustomerservice@midamerican.com.

Who do I contact if my sewer is backing up?

If you suspect that the sanitary sewer is backing up through a basement drain, call the Urbandale Department of Engineering and Public Works at 515-278-3950 and a crew will be dispatched to investigate. If this happens outside of regular working hours, call Westcom at 515-222-3321 and they will contact the city for assistance.

When are trash, recyclables and yard waste collected?

Trash is collected by the City of Urbandale. Household recyclables are collected by Waste Management through the metro area's Curb It! program. Yard waste is collected by the city through the MWA's Compost It! program. Trash, recycling and yard waste are collected Monday through Thursday. Trash and yard waste (April - December) are collected every week, and recycling is collected every other week.

City staff can assist with trash and yard waste service questions, new containers, missed collections and special collection services. Call 515-278-3950 or email engpw@urbandale.org.

Waste Management staff can assist with recycling service questions and missed collection requests. Call 515-244-7336.

For more information on collection schedules and holiday schedules, scan the QR code.



Who do I contact about water service?

The Urbandale Water Utility provides water services to Urbandale. The utility purchases treated water from the Des Moines Water Works and distributes that water to its Urbandale customers. Water Utility employees can assist with water emergencies; help you start; transfer and discontinue service; as well as address billing, payment or service-related questions. Call 515-278-3940 or email customerservice@urbandalewater.org. For more information, scan the QR code.



How do I apply for a pet license?

Licenses expire annually on Dec. 31 and must be renewed by April 30 each year. A \$25 late fee will be applied beginning May 1. The cost of a one-year license for an unaltered dog is \$29; for an altered dog, \$19; for an unaltered cat, \$27; for an altered cat, \$17. For information about the city’s pet policies and to license pets online, scan the QR code.



What are my options for swimming since there is no public pool in Urbandale?

The City of Urbandale partners with the City of Clive, Goldfish Swim School and YMCA of Greater Des Moines to provide aquatics opportunities at a subsidized rate for Urbandale residents. Urbandale residents can buy pool passes for the Clive Aquatic Center from the city of Clive at the same rate as Clive residents. Ask about discounted opportunities for Urbandale residents at Goldfish Swim School and YMCA of Greater Des Moines.



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Is the Polk County Master Gardeners Demonstration Garden open to the public?

The public is invited to visit the garden at 92nd Street and Dewey Gibbs Road in Urbandale, near Valerius Elementary School. The Demonstration Garden is the oldest ISU Extension, Polk County Master Gardener project. It is a cooperative arrangement between Polk County Extension, Urbandale Community School District, and the city of Urbandale. The mature fruit tree orchard and many deciduous bushes and shrubs are also a learning lab where Master Gardener trainees receive hands-on experience in proper pruning techniques each spring. The city of Urbandale was a major contributor to the hardscaped paths added in 2013, 2015 and 2017, which allow people with disabilities and parents of small children in strollers easier access to displays. View information about Demonstration Garden events, history, and other information by scanning the QR code.



Where is fishing allowed in Urbandale?

Fishing is allowed in Urbandale at the following parks with ponds:

- Walker Johnston Park, 9000 Douglas Ave.
- Lakeview Park, 4212 Park Hill Circle
- Laura A. Ward Park, 3900 N.W. Urbandale Drive
- Kollmorgen Park, 16211 Tanglewood Drive
- Brookshire Open Space, 3409 160th St.

City staff does not monitor ice depths in Urbandale, so ice fishing is not allowed. For more information on fishing laws and licenses, and other areas to fish around Iowa, scan the QR code to visit the Iowa DNR website.



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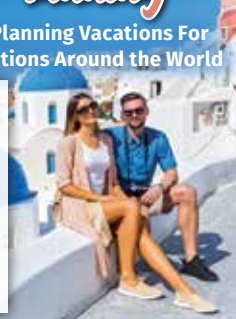
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Is there a veterans memorial in Urbandale?

The Urbandale Veterans Memorial was dedicated on Nov. 12, 2012. It is located on the east side of the Charles Gabus Memorial Tree Park and Gardens, which is located just south of the Urbandale Public Library. The memorial features five granite columns. Each column is engraved with the insignia of a branch of the United States Military (Air Force, Army, Coast Guard, Marine Corps and Navy). Surrounding the columns is a brick plaza featuring dedication bricks that are engraved with service members' names, branch of service, and conflict they fought in. In the center of the memorial flies four flags: the United States flag, the state of Iowa flag, the city of Urbandale flag, and the Prisoner of War/Missing in Action (POW/MIA) flag.

The Urbandale Veterans Memorial is a partnership between the Urbandale Community Action Network (UCAN), Urbandale Friends of the Parks, the city of Urbandale and private sponsorships. The American Legion post in Urbandale (No. 663) and community members sold bricks to help raise funds for the project. The architecture firm Shive Hattery and landscape architect Jon Crose designed the memorial. See a listing of names included in the memorial by scanning the QR code. ■



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CITY HALL

3600 86th St., Urbandale
515-278-3900

City Manager David Jones

djones@urbandale.org
515-278-3900

City Clerk Nicole Lunders

nlunders@urbandale.org
515-331-6702



Mayor and city council

The mayor and city council meet at 5:30 p.m. on the first and third Tuesdays at City Hall. The mayor acts as the presiding officer of the council and does not vote. The mayor and the five councilmembers are the official governing body of the city of Urbandale. They are elected to four-year terms, and there is no limit on the number of consecutive terms one can serve. Each councilmember serves at large, representing all residents in the city.



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515-283-3106



COUNCILMEMBERS

Patricia Boddy

pboddy@urbandale.org
515-278-3900

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brozendaal@urbandale.org
515-278-3900

Bridget Carberry Montgomery

bcarberymontgomery@urbandale.org
515-278-3900

Amy Croll

acroll@urbandale.org
515-278-3900

Joe Cacciatore

jcacciatore@urbandale.org
515-278-3900

URBANDALE PUBLIC LIBRARY

URBANDALE PUBLIC LIBRARY
3520 86th St.,
Urbandale
515-278-3945
Library Director,
Nicholas Janning

HOURS
Monday - Thursday,
9 a.m. to 8:30 p.m.
Friday - Saturday,
9 a.m. to 6 p.m.
Sunday, noon to 6 p.m.



The Urbandale Public Library was established in 1961. As the city has grown, so has the demand for its services — so much so that, over the years, the library has called four different locations around the city home. Since 2000, you can find it nestled within the beautiful city of Urbandale campus bordered by Walker Johnston Park.

The library’s mission: The Urbandale Public Library is committed to providing diverse resources for life-long learning and enjoyment.

For more information about the library, scan the QR code.



Urbandale Public Library Foundation, Inc.

The Urbandale Public Library Foundation was created in 1988 to handle donations to further the growth of the Urbandale Public Library. Meetings are held quarterly on the fourth Monday of the month at the library.

The Foundation is a tax-free entity, so all contributions are tax-deductible. Memorial contributions can also be made to the Urbandale Public Library Foundation. All memorials are posted in the lobby with the name of the person you are honoring and the donor’s name. Books, trees, benches, and special collections are all examples of how memorial contributions have been used in the past.

If you would like to discuss your donation with someone, call the library director at 515-278-3945. ■



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A group of approximately 15 people, mostly seniors, are posed for a group photo in front of a building entrance. Several individuals are wearing yellow vests with a circular logo and purple hats. A blue sign in the background reads "BURNSEA CLUB". The group is arranged in two rows, with some people seated in the front.

4TH OF JULY CELEBRATION



@urbandale4thofjuly



uniquelyurbandale.com/fourth-of-july

The Urbandale 4th of July Celebration is the longest-running annual event in Urbandale, dating back to the 1950s. Every year, a group of volunteers puts together this three-day event held at Lions Park. The days leading up to and on the 4th of July are filled with a carnival, street dances, bands, a 5K, a car show, a parade and, of course, fireworks.

For updates and schedule of events for the 2026 celebration, visit urbandale4thofjuly.org.

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URBANDALE HISTORICAL SOCIETY

BY VIRGINIA GEE

Urbandale celebrated its centennial as an incorporated community in 2017. Helping to provide information for this event were members of the Urbandale Historical Society.

The Society was organized 43 years ago, making it one of Urbandale's oldest existing organizations. From a meeting of a few interested people at the Urbandale Library, the group has expanded to now sponsoring a community-wide celebration — the annual Ice Cream Social, which is held in the summer at the Olmsted-Urban House, 4010 70th St. Families enjoy visiting with friends, listening to music, looking at old cars and visiting the Olmsted-Urban House and the Wayne Robbins Barn.

The initial goal of the Historical Society was to collect, preserve and maintain historical memorabilia of Urbandale for the purpose of education and information. Members chose as their motto, "Preserving yesterday and today for tomorrow."

Materials collected were initially stored in a room at Olmsted Elementary School. When the space at Olmsted was needed for classes, the Society looked for another site. A proposal was even made to build a replica of Urbandale's original two-room schoolhouse to be located in one of the city parks.

Meanwhile, interest was growing in preserving the old farmhouse at 70th and Airline, built by the Olmsted family in 1904. In 1949, the house had been purchased by Karl and Matie Urban, who lived there with their son, John, for many years.

In 1987, the property became available for purchase. Historical Society President Madeline Kaloides worked with the finance

Urbandale Historical Society

4010 70th St., Urbandale

515-270-2917

urbandalehistory@gmail.com

urbandalehistoricalsociety.org



committee, outside donors, city officials and the city council with a proposal to use Hotel-Motel Tax funds to buy the property. This was quite a challenge for a growing organization that had only been in existence for 10 years.

The purchase agreement stipulated that the Urban name would be retained. Because the Olmsted family, as original owners, had played a significant role in the town's history, it was agreed the building would officially be known as the Olmsted-Urban House.

The Historical Society finally had a headquarters and a place to store and make available historical information and memorabilia related to Urbandale. Filing cabinets were obtained, shelving planned to display artifacts, reference materials arranged and years of clippings and photographs organized in notebooks by subject matter.

The house was structurally sound, but city regulations required foundation repair, upgrading the entire electrical system, making the house handicapped accessible and providing a new paved parking lot. Renovation of the interior and choice of décor and furnishings took place over the years with the work of special committees, many volunteers and consultation with several Questers groups. The house was meant to help depict — for school children, youth groups and other visitors — a sense of what family life in Urbandale was like in the 1920s and 1930s.

The Society celebrated the farmhouse



The Olmsted-Urban House, operated by the Urbandale Historical Society, was built in 1904.

being added to the National Register of Historic Places in 2019.

This is also a place to hold a variety of special activities and program meetings, all open to the public. In addition to the

Open House event held in connection with the Ice Cream Social, other activities are scheduled throughout the year. Take these opportunities to come and learn more about Urbandale history. ■

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The Urbandale Chamber of Commerce is central Iowa's Business Chamber with more than 875 businesses from Urbandale, Windsor Heights and around central Iowa as members. Organized more than 60 years ago, the Chamber believes businesses of all size have a voice. We believe businesses thrive when connected to the right people, and we know the right people. We value a diverse community and embrace inclusion because we are stronger together. In 2023, the Chamber acquired the Windsor Heights Chamber and now powers the Windsor Heights Chamber as well.



Urbandale Chamber of Commerce

2830 100th St., Suite 110, Urbandale
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The Chamber works closely with the City of Urbandale to ensure a strong business climate in our community. How can residents help our business community? We encourage you to shop local.

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– **Tiffany Menke**, IOM, President, Urbandale Chamber of Commerce

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URBANDALE SENIOR RECREATION CENTER



The Senior Recreation Center provides a safe, welcoming and energizing environment where adults 55 and better can enhance their quality of life by engaging in a healthy and active lifestyle. The programs and services offered help keep life interesting, enriching and fun. With more than 40,000 in attendance each year, these seniors certainly challenge the idea that growing old means slowing down.

Visit the website (scan the QR code) to view the current newsletter and calendars to see what programs are scheduled. Offerings include arts and crafts classes; cards and games groups; day trips; educational classes on various topics; fitness classes; a music group and concerts; special seasonal events; computer, internet and printing services; and more.

Treadmills, Nu-Steps, recumbent elliptical, and a recumbent bicycle are available on a first-come, first-served basis. A game room with pool and shuffleboard is also available.

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EveryStep includes nail trim/foot care, blood sugar, and blood pressure testing. Information on booking an appointment is available in the newsletter.

Senior Health Insurance Information Program (SHIIP) volunteers offer Medicare enrollment assistance by phone and in-person by appointment. Call 515-278-3907 to schedule.

The Urbandale Community Action Network provides free, limited transportation for Urbandale seniors in need. To receive an application, call the Urbandale Community Action Network at 515-334-2632 or visit www.urbandalenetwork.org. ■

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Sunday: Closed

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Saturday: 4 p.m.

Sunday: Closed

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PARKS AND RECREATION

Register for programs

Urbandale Parks and Recreation Department offers a slew of youth programs, adult programs, adaptive programs and senior programs. Scan the QR code for information about all of the offerings and to register. Each activity has a link under the description so you can easily register. Classes, events and programs are available both virtually and in-person.



PARKS AND RECREATION

3310 86th St., Urbandale
515-278-3963

Director, Jan Herke
jherke@urbandale.org

Hours: Monday through
Friday, 8 a.m. to 5 p.m.

City parks

Urbandale offers many beautiful parks and outdoor recreational opportunities around almost every corner. Explore and enjoy the city's 55-plus parks, 50-plus miles of trails and 1,000 acres of parkland. You will find numerous sports fields, open and closed shelters, and facilities for rent.

All-Inclusive Playground

Located at Northview Park, 4871 78th St. The All-Inclusive Playground located at Northview Park is designed to provide opportunities for children of all ages and abilities (including those with disabilities) to enjoy using the equipment and participate in fun outdoor activities. The playground has a cushioned rubberized surface to help prevent injuries, and the surface is flat to eliminate any barriers to wheelchair users or visually impaired participants.



There are more than 20,000 kids with disabilities in the Des Moines Metro, and most playgrounds do not give these children an opportunity to experience the fun and joy of being outdoors with their peers. Thanks to the public's support, Urbandale Parks and Recreation built an inclusive playground for children and families of all needs, enhancing the play experience for all metro residents.

The playground is located next to the Urbandale Miracle League field in Northview Park. Northview Park is also the home of the Urbandale Little League complex, owned by the city and leased to the Urbandale Little League.

Miracle League Field

Located at Northview Park, 4871 78th St.

The Miracle League is a free baseball/softball league for children with special needs from ages 5-18 and adults 19 and older. The Miracle League is just like baseball. Players will bat, round the bases, catch, throw and hit home runs. Each player has a buddy who gets to assist them, and the game is about making sure everyone participates and scores. And every game ends in a tie! A special rubberized playing surface allows accessibility.

The league is open to all Greater Des Moines residents. To play in the Urbandale Miracle League, scan the QR code.



Walker Johnston Skateboard Park

9000 Douglas Ave.

For a list of regulations for the skatepark, scan the QR code. Area skaters can enjoy the following amenities: two escalated quarter pipes (each 20 feet wide), two sets of stairs with rails, 90-degree bank street hip, fun box and street spine.



Charles Gabus Memorial Tree Park and Gardens

3400 86th St.

Would you like to honor a loved one while also helping to beautify the community? Find out how to make a memorial gift by scanning the QR code. A donation to one of Urbandale's parks offers a unique opportunity to honor the special people in your life. Gifts may be purchased in memory of a friend or relative or to celebrate an anniversary, significant achievement or other special event. Or, you may simply wish to make a contribution by investing in the beautification of local parks for generations of Urbandale residents to enjoy.



Enjoy strolling the trails of the Charles Gabus Memorial Tree Park and Gardens. The park features a picnic shelter, public art and a water fountain.

Dog Park

4905 68th St.

This off-leash, 6-acre park includes 24 parking stalls, separated large and small dog areas, a drinking fountain, benches and open green space.

The Dog Park is open from 6:30 a.m. to sunset daily, except Mondays from 6:30-10 a.m., when the park is closed for maintenance. The Dog Park may also be closed periodically at other times due to maintenance. The City will communicate this to users via email and website. Gates are locked after hours.

The Annual Urbandale Resident Dog Pass is \$20. The Annual Non-Resident Dog Pass is \$45. Passes are good for the calendar year and expire Dec. 31. The gates at the Dog Park are locked. Once you purchase and receive your annual pass, you will receive a code to enter the park.



For regulations and to order a dog pass, scan the QR code.

Tennis and pickleball courts

The city of Urbandale offers tennis and pickleball courts for the public to use free of charge except when there are court reservations. A schedule of reservations is posted at all tennis court locations. Please honor these exceptions.

Court courtesy: Please limit open play to one hour if others are waiting to play. The park closes daily at 10:30 p.m.

Tennis courts (with pickleball lines) are located at:

- Walker Johnston Park, 9000 Douglas Ave.

- Lions Park, 72nd Street and Aurora Avenue
- South Karen Acres Park, 77th Street and Roseland Avenue

Tennis and pickleball court nets are taken down for the season generally in early November. Nets are put back up in the spring as weather allows.



3600 86th St.

Each year, the Urbandale Public Art Committee selects artists to display their sculptures at the Art Park Exhibition located next to City Hall. View and learn about each of the sculptures by scanning the QR code.



Scan the QR code to access a Parks Facilities chart, with a list of amenities at each of the city's parks. ■



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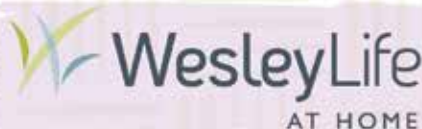
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FUN & GAMES

Complete the word search and submit photos of your family visiting or attending each answer for a chance to be featured in next year's Urbandale Source! Email your submissions to shane@dmcityview.com.

WORD BANK

- ART PARK EXHIBITION** Annually rotating sculptures located just south of City Hall, 3600 86th St.
- CHARLES GABUS PARK** Charles Gabus Memorial Tree Park and Gardens includes trails, public art and a water fountain. 3400 86th St.
- FOURTH OF JULY** The largest Independence Day celebration in the Des Moines metro, organized annually in Urbandale.
- J-HAWKS** Support the Urbandale J-Hawks by attending a school sports event, concert or performance.
- LIVING HISTORY FARMS** Connect with Iowa's rural heritage at this interactive outdoor history museum, 11121 Hickman Road.
- OLMSTED-URBAN HOUSE** Home of the Urbandale Historical Society at 4010 70th St.
- PARAGON PRAIRIE TOWER** Largest Italian glass mosaic tile mural in the U.S., created by David Dahlquist. Located at Paragon Office Park, 123rd and Meredith Drive.
- URBANDALE LIBRARY** Enjoy materials and programs for all ages at 3520 86th St.
- WALKER JOHNSTON PARK** Sports fields, courts, fishing, picnic areas, playground, art, skateboarding, trails, and more at 9000 Douglas Ave.

U	R	B	A	P	A	R	W	A	L	K	F	A	R	M	S	A	R	A	P
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ANSWERS ON PAGE 29



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3600 75th St.
515-278-0466
aldersgatedsm.org

Covenant Christian Church

2700 72nd St.
515-276-3781
covenant-christian.org

Creekside Church

2743 82nd Place
515-279-3919
creeksidedm.com

Gloria Dei Lutheran Church

8301 Aurora Ave.
515-276-1700
gdlc.church

Gospel Assembly

7135 Meredith Drive
515-276-1331
dmgac.org



The Mission Church

Grace Experience Church

10530 New York Ave.
515-402-7845
facebook.com/people/Grace-Experience-Church/61551657159412

Greater Life Community Church

2955 86th St.
515-554-1604
glcchurch.com

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4409 121st St.

515-657-7623

journeydsm.org

Lifehouse Community Church

4095 N.W. Urbandale Drive

515-252-1418

lifehousedsm.org

The Mission Church

12001 Ridgemont Drive

515-255-2122

themissiondsm.org

New Beginnings Christian Church

8631 Hickman Road

515-255-2181

newbeginnings-cc.org

New Hope Urbandale

4425 70th St.

515-254-9094

newhopeassembly.org



Gloria Dei Lutheran Church

New Point Church

3201 99th St.

515-987-9595

newpointchurch.com

Resurrection Community Church of the Nazarene

3600 75th St.

515-635-1883

resurrectiondsm.org

St. Stephen Lutheran Church

3510 72nd St.

515-276-4628

ststephenlutheran.org

St. Pius X Catholic Church

3663 66th St.

515-276-2059

stpiousxurbandale.org

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URBANDALE CHURCHES



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St. Stephen Lutheran Church

Summitcreek Church

13007 Douglas Parkway
515-207-9551
summitcreek.com

Urbandale United Church of Christ

3530 70th St.
515-276-0625
urbucc.org

Urbandale Baptist Church

6501 Aurora Ave.
515-276-0761
urbandalebaptistchurch.org

Urban Heights Covenant Church

7605 Aurora Ave.
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urbanheights.org



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Urban Heights Covenant Church



Urbandale Baptist Church

Walnut Hills United Methodist Church

12321 Hickman Road
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whumc.org

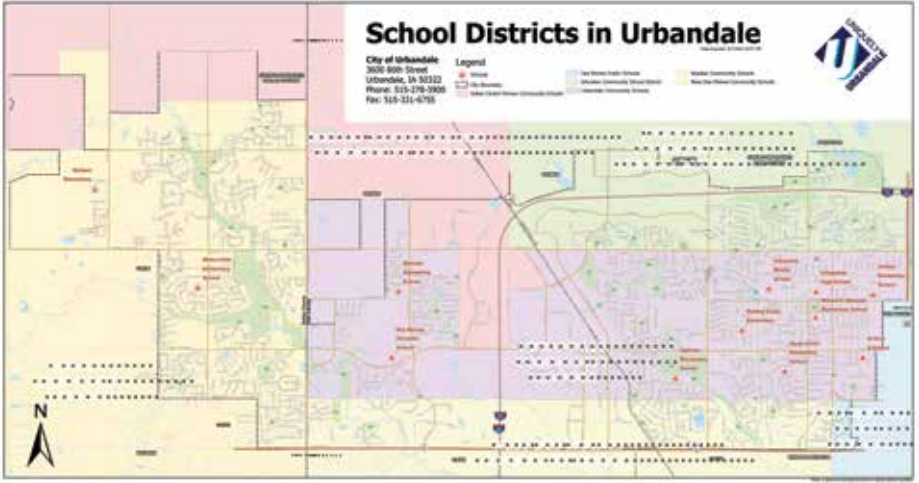
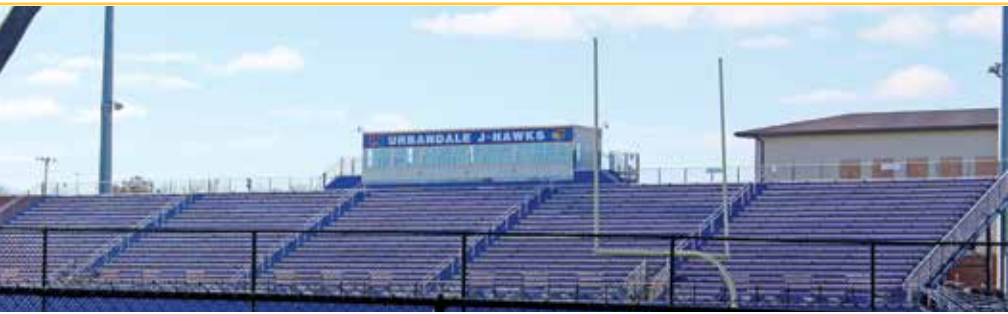
Westkirk Presbyterian Church

2700 Colby Woods Drive
515-253-0330
westkirk.org ■

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D	F	M	J	S	O	I	O	T	N	Y	C	E	F	D	U	V	G	R	E
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ANSWERS TO PUZZLE ON PAGE 24

AREA SCHOOL DISTRICTS



Depending on which part of Urbandale you live in, students may attend one of many districts in the community including: Urbandale, Waukee, West Des Moines, Johnston, Dallas Center-Grimes and Des Moines. Des Moines Christian and St. Pius X Catholic schools are also in the community.

Urbandale School District

The Urbandale Community School District (UCSD) serves over 4,100 students in four elementary schools, one middle school, one high school and an alternative high school program. UCSD offers a comprehensive Preschool Program and Adventuretime Before/After School Childcare Program. Additionally, families with elementary students are given the choice to either attend their neighborhood elementary school that operates on a traditional calendar or attend Karen Acres Elementary which operates on a year-round schedule. For more information on the school district, scan the QR code.

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URBANDALE SCHOOL DISTRICT



KAREN ACRES ELEMENTARY

Karen Acres is a year-round school of choice. Any family living within UCSD boundaries, or living outside UCSD boundaries who apply for open enrollment, can choose to attend Karen Acres.

3500 74th St.
Urbandale, IA 50322
515-457-5700



OLMSTED ELEMENTARY

7110 Prairie Ave.
Urbandale, IA 50322
515-457-5800

VALERIUS ELEMENTARY

3305 92nd St.
Urbandale, IA 50322
515-457-6500

WEBSTER ELEMENTARY

12955 Aurora Ave.
Urbandale, IA 50323
515-331-8600

URBANDALE MIDDLE SCHOOL

7701 Aurora Ave.
Urbandale, IA 50322
515-457-6600



URBANDALE HIGH SCHOOL

7111 Aurora Ave.
Urbandale, IA 50322
515-457-6800

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THE URBANDALE SCHOOLS AND ALUMNI FOUNDATION

Formerly known as the
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P.O. Box 42513
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urbsaf.org



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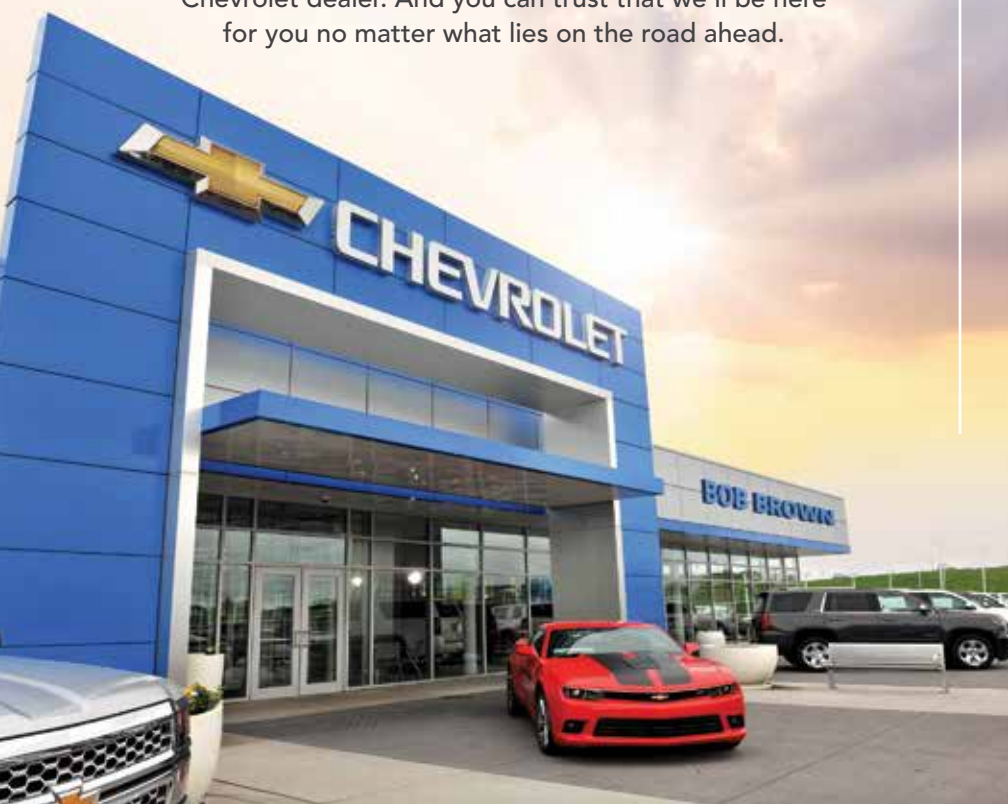
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City Council.....	515-278-3900
City Hall.....	515-278-3900
City Manager	515-278-3900
Civil Service Commission.....	515-278-3900
Civil Rights Commission.....	515-278-3900
Code Enforcement.....	515-278-3935
Community Development.....	515-278-3935
Economic Development.....	515-278-3900
Engineering and Public Works.....	515-278-3950
Fire/EMS Administration.....	515-278-3970
Urbandale Public Library.....	515-278-3945
Police Administration.....	515-278-3938
Parks and Recreation.....	515-278-3963
Rental Housing Inspection.....	515-278-3930
Roadway & Sidewalks.....	515-278-3950
Senior Recreation Center.....	515-278-3907
Shelter Rental (Public Parks).....	515-278-3963

POLICE/FIRE/EMS DISPATCH (WESTCOM)

Emergency	9-1-1
Non-Emergency	515-222-3321

ANIMAL CONTROL

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Lost Pet (Furry Friends Refuge).....	515-371-5586
Pet Licenses	515-278-3938
Dog Park Passes.....	515-278-3963
Public Works.....	515-278-3950
Garbage/Missed Collection.....	515-278-3950
Recycling	515-244-0021
Traffic Signals Repair/Request.....	515-278-3950
Sewer Back Up.....	515-278-3950
Street Light Outages.....	888-427-5632
Street Sign Repair/Request.....	515-278-3950
Yard Waste	515-278-3950
One Call Underground Utility Lines.....	8-1-1 or 800-292-8989

All of the above may be completed online at urbandale.org/report.

UTILITIES

Gas & Electric (MidAmerican Energy).....	888-427-5632
Non-English Interpreter.....	800-747-0593
Gas Leaks	800-595-5325
Power Outages.....	800-799-4443
Water (Urbandale Water Utility).....	515-278-3940
customerservice@urbandalewater.org	

TELEPHONE/INTERNET

Century Link.....	800-244-1111
Mediacom	515-246-1555
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