

Hands of Mercy Outreach Center is a food bank and are open Tuesday and Thursday from 9-3. We are located at 101 Easy St, Fayetteville, TN. Phone number is 931-433-4263 (HAND)

- Effective Tuesday, March 31<sup>st</sup> Hands of Mercy will begin drive-thru service. Our lobby will be closed. The line for the drive thru service will start on Easy St (look for the sign) and will wrap around and continue on Maple. Please make sure if you are in line to receive assistance that you are in line heading West on Maple (going toward The Exchange or Flower House).
- Also, effective Thursday, April 2<sup>nd</sup> we will be changing our distribution rate from quarterly to monthly for April, May and June. This means instead of being able to get food once in a quarter you will now be able to get it monthly if you need it. We will re-evaluate things in June. We ask that everyone be patient with us during this transition because this will mean we are handling a lot more food than normal with a limited number of volunteers.
- If you are a new client here are the items you need to bring to receive assistance:
  1. Proof of residency (Utility or water bill or lease agreement)
  2. Valid ID
  3. Last 4 digits of social security number for everyone in household
  4. Proof of income for entire household (if you have been laid off during this time, then you can bring in separation notice or letter from employer. If you draw SSI or SNAP benefits then you can bring in reward letter or bank statement)
- For our current clients who are elderly or immune compromised and feel it's dangerous for you to be out, please call us and you can give someone else permission to pick-up your food.
- We are in need of volunteers, if you would like to help out please contact us. We are scheduling small groups for everyone's safety and practicing social distancing. Thank you to all our volunteers!

Hands of Mercy Outreach Center  
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