



# **FIRE & WATER RESTORATION**

**919-499-6633**

## **How DOES IT WORK?**

**PROPERTY EVALUATION:** We conduct a no-cost evaluation of your property. It's a thorough walk through of your property as well as a complete review of your Insurance Coverage with our Licensed Insurance Agent.

**RISK ASSESSMENT:** We perform a detailed risk assessment of your property. This consists of uncovering potential hazards, discussing previous occurrences, estimating the probability of a disaster in your area and what impact it could have.

**PLAN DEVELOPMENT:** We talk to you about actions to take to reduce risks, and we review vital documents, such as floor plans and blueprints. Then we establish a strategy to implement those actions, ensuring a comprehensive, integrated approach.

**EMERGENCY CONTACTS:** You assemble a list of phone numbers of utility companies associated with your property, along with phone numbers of other essential entities. This is a much needed resource.

**POINT OF CONTACT:** You designate somebody at your property as Emergency Management Coordinator. This carries the responsibility of putting the MAP in place, distributing MAP, and updating the MAP each year.

**SIGN ON THE DOTTED LINE:** We enter into a nonbinding agreement stating that we'll assist you with the emergency planning at no cost, and in the event of a disaster, PRIDE will make repairs at your property. The length of the contract is one year with an option for renewal in one year terms.

**DOCUMENT CONTROL:** We will maintain copies of your customized MAP plan, which will include all the information we have discussed. It will remain on File at our office for the period of one year from date of signature, or as long as a renewal has been signed. If an Emergency occurs we will have access to your MAP plan for immediate implementation.

### **Our Services**

#### **For Fire Damage**

- We possess the most advanced restoration equipment, and we go through an in-depth examination, customized to each loss, to remove the smell of smoke, and only painting to ensure total odor control after cleaning.
- We're experienced in selective and complete demolition, knowing what can be salvaged to save you both time and money
- We employ trained staff to clean your possessions with the utmost care at our Sanford warehouse, so you don't have to worry about further damaged caused by temporary storage units.

#### **For Water Damage**

- We use a scientific process to determine how much dehumidification is necessary, enabling us to remove musty smells.
- We utilize the latest technology to detect the full extent of water damage, as to not miss bigger problems that could lead to mold down the road.
- We can dry a structure in place, saving carpeting, padding, trim and drywall.