



**Courthouse
Family Medicine**

During this critical time everyone is being asked to stay home as much as possible and we know that many people have concerns about coming into the office. We are doing everything we can to give you more ways to reach your provider and also to manage your care from the comfort and safety of your own home.

Here are some ways we can help:

Patients that have PT/ INR needs:

1. We may be able to offer you the opportunity to self-monitor at home and not have to come into the office for your regular checks. If you are interested, please call the office at (804) 693-3500 today and ask about details.
2. If you would like to continue to come into the office for your checks, please do so in the morning between 8:30am and 12pm.

Telehealth visits:

1. We can and are conducting as many types of visits via phone and are currently scheduling those calls.
2. As mentioned last week, we are working to get Telehealth visits up and running. We will be launching audio/video visits in the coming days. Stay tuned for more information regarding that.
3. Telehealth visits will be available Monday thru Friday between 8:30am and 5pm.

Office visits:

1. If you are well (no cough, fever, sore throat, cold symptoms or shortness of breath) and need to come into the office, please call and schedule your appointment. Times will be in the morning between 8:30am and 12pm.
2. If you are sick and need to come into the office, please call and let the front desk know. They will take a message and we will return your call after a determination is made for what type (in-person or Telehealth) of visit will be made.

Patient Portal:

1. As always, the patient portal is available and you can message your provider 24/7. If you are not signed up for the portal and wish to do so, please call us at (804) 693-3500.