

No work session scheduled

Regular Board Meeting 5:30 pm

- I. Call Meeting to Order: Chairman Jimmy Blanks
- II. Approve Agenda
- III. Approve Previous Meeting Minutes
- IV. Customer Comments on Agenda Items

V. Recognitions

- A. TUA recently received a letter of thanks from a customer expressing appreciation for the crew dispatched during a recent power outage. The customer specifically praised the team's clear communication and competent work in restoring service.
- **B.** TUA received a thank you from a customer for the crews who worked through the night restoring power after storm damage.
- C. TUA received an email from a customer praising a fiber tech for going above and beyond to resolve a home phone issue.
- **D.** TUA received a thank you message from a customer praising the crews who worked through the night, climbing poles after a storm to restore power.
- VI. Specific Agenda (Action Items)
 - A. Consider Approval of the TUA Property/Casualty & Worker's Compensation Insurance Renewal Proposal- Distributors Insurance
 - **B.** Consider Approval of Water and Wastewater Budget and Resolution for Tennessee Comptroller Office
 - C. Consider Approval to Purchase a TEREX LT40 Bucket Truck for the Fiber Department
- VII. Committee Reports Policy Committee Rate Committee
- **VIII. Departmental Reports**
- IX. Comments Board Member Comments Customer Comments – General President's Comments
- X. Reports