

# Broadband Facts

## FAYETTEVILLE PUBLIC UTILITIES

### ELITE

#### Fixed Broadband Consumer Disclosure

<b>Monthly Price</b>	<b>\$80.09</b>
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This monthly price is an introductory rate No

#### Additional Charges & Terms

Provider Monthly Fees

MODEM - RENTAL - OPTIONAL	<b>\$6.50</b>
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One-Time Fees at the Time of Purchase

SERVICE FEE	<b>\$25.00</b>
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MODEM - PURCHASE - OPTIONAL	<b>\$100.00</b>
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Government Taxes **TN STATE TAX MODEM 9.5%**

#### Discounts and Bundles

Bundling digital phone with your internet service is a great way to save money. FPU's residential and business customers receive a discount on a digital phone plan when bundled with their FPU internet service. To view digital phone rates, please visit <https://www.fpu-tn.com/phone-voip-rates>.

#### Speeds Provided with Plan

Typical Download Speed	<b>125 Mbps</b>
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Typical Upload Speed	<b>12.5 Mbps</b>
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Typical Latency	<b>32ms</b>
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<b>Data Included with Monthly Price</b>	<b>Unlimited</b>
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#### Network Management

<https://www.fpu-tn.com/network-management-policy>

#### Privacy Policy

<https://www.fpu-tn.com/privacy-statement>

#### Customer Support

Phone:	<b>931-433-1522</b>
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Email:	<b><a href="mailto:customerservice@fpu-tn.com">customerservice@fpu-tn.com</a></b>
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Website:	<b><a href="http://www.fpu-tn.com">www.fpu-tn.com</a></b>
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Address:	<b>408 COLLEGE ST W, FAYETTEVILLE, TN 37334</b>
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Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](http://fcc.gov/consumer)

Unique Plan Identifier: F0018519397INET12500202409