

Broadband Facts

FAYETTEVILLE PUBLIC UTILITIES

ENHANCED FIBER

Fixed Broadband Consumer Disclosure

| | |
|----------------------|----------------|
| Monthly Price | \$67.49 |
|----------------------|----------------|

This monthly price is an introductory rate No

Additional Charges & Terms

Provider Monthly Fees

| | |
|---------------------------|---------------|
| MODEM - RENTAL - REQUIRED | \$6.50 |
|---------------------------|---------------|

One-Time Fees at the Time of Purchase

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|-------------|----------------|
| SERVICE FEE | \$25.00 |
|-------------|----------------|

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|------------------|--------------------------------|
| Government Taxes | TN STATE TAX MODEM 9.5% |
|------------------|--------------------------------|

Discounts and Bundles

Bundling digital phone with your internet service is a great way to save money. FPU's residential and business customers receive a discount on a digital phone plan when bundled with their FPU internet service. To view digital phone rates, please visit <https://www.fpu-tn.com/phone-voip-rates>.

Speeds Provided with Plan

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|------------------------|-----------------|
| Typical Download Speed | 512 Mbps |
|------------------------|-----------------|

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|----------------------|-----------------|
| Typical Upload Speed | 250 Mbps |
|----------------------|-----------------|

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|-----------------|-------------|
| Typical Latency | 17ms |
|-----------------|-------------|

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| Data Included with Monthly Price | Unlimited |
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Network Management

<https://www.fpu-tn.com/network-management-policy>

Privacy Policy

<https://www.fpu-tn.com/privacy-statement>

Customer Support

| | |
|--------|---------------------|
| Phone: | 931-433-1522 |
|--------|---------------------|

| | |
|--------|---|
| Email: | customerservice@fpu-tn.com |
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|----------|---|
| Website: | www.fpu-tn.com |
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|----------|---|
| Address: | 408 COLLEGE ST W, FAYETTEVILLE, TN 37334 |
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Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier:

F0018519397EPON10000202409