

## **Terms & Conditions**

Last Updated: 03/16/25

Welcome to <https://www.Joysjymllc.com>

We are committed to safeguarding your privacy and ensuring your satisfaction with our website and services ("Products"). This policy applies to our website [joysjymllc.com](https://www.joysjymllc.com) mobile applications, and desktop clients, and it applies globally.

This policy outlines how we handle your information and the collection and use of Personal Data provided during your interactions with us, both online and offline.

"Personal Data" refers to any information that can identify an individual, including but not limited to name, email address, postal address, credit card number, and other personally identifiable information.

If you reside in the European Union ("EU"), United Kingdom, Lichtenstein, Norway, Iceland, or Switzerland, you may have additional rights regarding your Personal Data, as outlined below.

Joys Jym LLC will be the controller of your Personal Data provided, collected, and/or processed according to this Privacy Policy, unless otherwise stated. If you have any questions about this, please contact us using the information provided in the "Contact Us" section below.

This policy may be updated periodically due to operational practices or regulatory changes. We recommend reviewing our Privacy Policy whenever you visit our website.

### **Collection of Personal Data**

We collect various categories of Personal Data when you interact with our Products, including:

- Name
- Email address
- Phone number
- Credit/debit card information
- IP addresses and other passive data
- Device identifiers

We collect and process your Personal Data for activities related to our Products, such as:

Account Registration  
Using Product features  
Generating reports  
Service and support requests  
Transactions or orders  
Event Registration  
Surveys  
Newsletter subscriptions  
Customizing content and advertising  
Legal compliance  
Processing of Personal Data

We process Personal Data based on lawful grounds, including consent, contractual necessity, and legitimate interests, such as improving our Products and fulfilling your requests. We may use Personal Data to:

Provide Products and support  
Communicate with you  
Personalize your experience  
Comply with legal obligations  
Protect against fraud or illegal activity  
Referrals

When referring a friend to our Products, ensure you have their consent to provide us with their contact information. We will only use this information to send them a one-time invitation email.

## **Choice**

You can choose to provide Personal Data to Joys Jym, LLC. However, certain options or services may require this information. You can opt out of receiving communications from us by updating your preferences or contacting us.

## **Data Subject Rights**

You have rights regarding your Personal Data, including access, rectification, objection, erasure, and portability. Contact us to exercise these rights or for more information.

## **Data Retention**

We retain Personal Data based on its type and purpose. Passively collected data, like cookies, helps us analyze traffic patterns and improve our website and Products.

## **Security**

We employ industry-standard security measures to protect your Personal Data, including encryption for data transmission.

## **Linked Websites and Third-party Services**

Our website may contain links to third-party sites. Review their privacy policies before using their services.

## **Transfer and Storage**

By using our Products, you consent to the transfer and storage of your Personal Data, including hosting on U.S. servers.

## **Refunds & Chargeback Policy**

We do not offer refunds or chargebacks once programs commence. For customer service inquiries, contact [joysjymllc@gmail.com](mailto:joysjymllc@gmail.com)

## **Contact Us**

For questions or concerns about this policy, contact us at [joysjymllc@gmail.com](mailto:joysjymllc@gmail.com)

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