## **Privacy Policy**

Last Updated: 03/16/25

Your privacy is of utmost importance to us. We've formulated this policy to help you comprehend how we collect, use, communicate, and protect your personal information.

When you visit our website, we gather certain information about your browsing session.

Similar to other websites, we use "cookies" and server logs to track how our site is utilized. This data may include visit timestamps, viewed pages, time spent on our site, and previous and subsequent websites visited, along with your IP address.

### Use of Cookies:

Cookies are tiny text files stored on your computer by websites you visit. Our site may send cookies to your browser for an enhanced browsing experience.

### IP Addresses:

Your IP address is collected automatically by our server to understand your demographic and profile data, known as "traffic data."

### **Email Information:**

Correspondence via email is securely retained, including email content, addresses, and responses. We ensure the same level of security for electronic communications as other forms of correspondence.

### How Do We Use Your Information?

Personal information is used to administer our business, provide customer service, and offer our products and services. We don't gather personal data unless it's voluntarily provided, and we don't sell or transfer such information without user consent.

#### **Email Policies:**

We value your email privacy and won't disclose your email address to third parties. Your email address is solely used to deliver relevant information and updates.

### **CAN-SPAM Compliance:**

We comply with the CAN-SPAM Act and ensure that our emails are clearly identifiable and include opt-out instructions.

### **External Links:**

Our website may contain links to external sites. We don't guarantee the accuracy of information on these sites and aren't responsible for their content.

## Intellectual Property Rights:

All intellectual property rights on our website content remain with Joy's Jym, LLC

### How Do We Protect Your Information?

We employ SSL encryption for secure data transmission. Email isn't a secure communication medium, and we advise against sharing sensitive information via email.

## Policy Changes:

We reserve the right to amend this policy without notice. Rest assured, your personal information won't be used inconsistently with the terms of this policy without your consent.

# Refund & Chargeback Policy:

We don't allow refunds or chargebacks once services commence and invoices are paid unless otherwise stated.

#### Contact:

For inquiries about this policy or our website dealings, contact us at: joysjymllc@gmail.com

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