

Brian Hanratty DDS

Dr. Hanratty and staff have instituted this agreement in order to meet our patient's expectation of the highest quality of care and customer service. Please review this carefully and acknowledge with your signature below.

Co-Payments, Co-Insurance, and Deductibles

-Co-Payments are an *estimated* amount based on information provided by your insurance company and by you. Co-pays are due and collected on the date of service. We will gladly file your claims, and assist in getting payment from the insurance carrier. ***However, ultimately all services rendered are the responsibility of the patient and/or guarantor.*** Insurance carriers change, policies lapse, and numerous other factors beyond our control may alter the actual payment.

We make every effort to research insurance information for you, however patients are ultimately responsible for knowing eligibility, frequency and limitations. Information like this can be found in your handbook or by contacting your plan administrator. Any changes to insurance should be brought to our attention prior to appointments so that we may assist you in filing your claim.

Missed Appointments/Late Cancellations

- Missed appointments and/or appointments canceled less than 24 hours prior to appointment time may incur a \$35 fee. Excessive missed appointments may result in discharge from the practice.

Delinquent Accounts

-Patients with delinquent accounts will be required to pay their balance in full prior to making any further appointments. There is a \$35.00 charge for any returned checks.

Patient Signature _____ Date: _____