



NEVER WRITE ANOTHER CHECK!



City of Kiel Utilities gives you the option to pay your bill online!

You may choose to...

- Pay online by checking or savings account
- Pay by phone with credit or debit card
- Pay immediately, schedule a payment, or set up Auto-Pay

You also are able to view your bills online.

How To Pay Your Kiel Utility Bill!

To pay by checking or savings account (FREE SERVICE)

- Go to our website <https://www.kielwi.gov>
- Click on the "Utilities" tab and then "Bill Payment."
- Next click on the "Kiel Utility Bills can be paid online" box. You then will be directed to PSN, our payment processor, where you should click on "Register." Then follow the prompts to create your payment profile and make your first payment. Keep your login information for future payments. After you have registered, future payments are an easy 3-step process.

To pay by credit or debit card...

- Call 877-885-7968 (Have your utility bill handy to be able to provide your account number.)
- It is an easy automated phone payment process, just follow the prompts. A fee of \$3.30 will be added to your payment to cover card processing costs.

We Recommend Auto Pay!

Set up Auto Pay and your bill will be paid automatically once a month. You are able to print receipts, view payment history, set up Auto-Pay and more in your online PSN profile whether you pay by phone or online.

How To View Your Bill Online...

Return to your PSN profile using the information you registered with. Click on the Bills or Online Statements tab to view your bill. (If you already registered to pay online, you are already signed up.) Please consider opting out of paper bills to help reduce costs. We will send you an email each time you have a new bill to view.

If you need help paying or registering online, please call our payment processor's HELP line at 866-917-7368. If you have questions on the amount of your bill, call our Utility Clerk at 920-894-2909 Ext. 108.

We accept...

