
PRIVACY POLICY



Last updated: Sep 8, 2025

Golden Hand Handyman (“we,” “us,” “our”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use it, and your rights under applicable laws such as the **California Consumer Privacy Act (CCPA/CPRA)** and the **European Union’s General Data Protection Regulation (GDPR)**.

Information We Collect

We may collect the following types of information:

- Personal details you provide, such as your name, email address, phone number, and billing information.
- Information related to your projects, including content, branding materials, and design requests.
- Technical information, such as your IP address, browser type, and Web usage data collected through cookies.

How We Use Your Information

We use your information to:

- Deliver and improve our Web design services.
- Communicate with you about your projects and inquiries.
- Process payments and manage accounts.
- Send updates, marketing offers, and promotions (if you have consented).
- Comply with legal obligations.

GDPR Rights (for EU Residents)

If you live in the European Union, you have the right to:

- Access the personal data we hold about you.
 - Request correction of inaccurate data.
 - Request deletion of your data (“Right to be Forgotten”).
 - Object to certain processing activities.
 - Request data portability.
- To exercise these rights, email us at info@goldenhandhandyman.com.

CCPA/CPRA Rights (for California Residents)

If you are a California resident, you have the right to:

- Know what personal data we collect, use, and share.

- Request that we delete your personal data.
 - Opt out of the sale or sharing of personal information (we do not sell personal data).
 - Designate an authorized agent to exercise your rights on your behalf.
- To exercise these rights, email us at info@goldenhandhandyman.com.

Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect information from children.

Data Retention

We retain personal data only as long as necessary for business, legal, or contractual reasons.

Security

We use reasonable security measures to protect your information but cannot guarantee absolute protection against unauthorized access.

Contact

If you have questions about this Privacy Policy, please email us at info@goldenhandhandyman.com.