

# Self-Audit Checklists: Employee Handbooks



© 2018 Business Management Daily, a division of Capitol Information Group, Inc. All rights reserved.

These checklists are designed to provide accurate and authoritative information regarding the subject matter covered. It is provided with the understanding that the publisher is not engaged in rendering legal service. If you require legal advice, please seek the services of an attorney.

## The following topics are considered essential in every employee handbook:

### Welcome to the Company:

- Letter from the president
- Brief history of the company

#### **Rules and Procedures:**

- Working hours
- Lunch periods and breaks
- Holidays, vacations and sick leave
- Family and medical leave
- Disability accommodation requests
- Jury duty
- Military leave
- Personal calls/mail/email
- Personal use of company equipment
- Theft and dishonesty
- Misconduct and insubordination
- Use of illegal drugs and alcohol on the job
- Smoking in restricted areas
- Dress code
- Policy on sexual harassment and discrimination
- Employee privacy

#### **Employment Policies:**

- Probationary periods
- Performance evaluations

- Promotions and transfers
- Seniority
- Terminations and resignations

#### Compensation:

- Pay procedures
- Payroll deductions
- Performance bonuses
- Overtime payments
- Salary increases
- Expense reimbursement
- Severance pay

#### **Benefits:**

- Health, life, disability and other insurance
- Pension and retirement plans
- Workers' compensation
- Tuition assistance
- Savings and stock purchase plans

#### Safety and Health:

- General safety rules
- Reporting job-related accidents

➤ Recommendation: Your handbook should include a statement that each employee must sign to acknowledge responsibility for receiving, reading, understanding and agreeing to abide by your organization's rules. Keep the signed statement in the employee's personnel file. Your statement could read as follows: "I hereby acknowledge receipt of the company handbook. I certify that I have read and fully understand the rules and procedures contained in it. I acknowledge my full responsibility to follow them faithfully in all respects." Employee handbooks are valuable business tools. But if you're not careful, your handbook can turn into evidence in court against you.

Use the following questions to analyze the thoroughness and reliability of your employee handbook:

	Yes	No	Don't Know
<ol> <li>Does your handbook clearly state that it is not to be considered a contract in any way and that you reserve the right to change it</li> </ol>	?		
2. If your handbook lists offenses warranting discipline, including discharge, does it make clear that those listed are merely illustrative rather than exhaustive?			
3. Does your handbook encourage employees to bring their complaints to their union or to management?			
4. Does your handbook make clear that any type of harassment is not tolerated?			
5. Does it provide procedures for addressing complaints of harassment?			
6. Do the benefits policies contained in the handbook comply with federal and state laws?			
7. Do all employees receive copies of the handbook each time it is revised?			
8. Do you have a receipt form that employees sign when they receive the handbook or any revisions of it?			
9. Is your handbook up to date in all areas?			
10. Does your attorney review your handbook regularly to ensure			
that it contains nothing in conflict with federal and state laws or local regulations?			
11. Is it written clearly and simply?			
12. Is the language respectful of employees?			
13. Are the rules described in the handbook enforced in an evenhanded manner?			
14. Do you make sure that your employees read the handbook?			
15. Is it free of political statements, including the organization's opinions regarding labor organizing?			

If you answered "No" to any of these questions, you should review your company policies and the way they are communicated to your workforce.