Presented by J.W. Owens



A Perspective 101 Series





### Welcome to the world of E-Marketing.

I have here some basic principles that can change the way you sell.

It doesn't matter how big your business is, what you sell, or whether you even own the business.

This is about generating more sales very cheaply.

### Here are 10 basic tips:



#### Reassess your website

Most websites are online brochures and are not generally used for their real purpose which should be to gather e-mail addresses of potential customers.

Smart e-businesses manage a database of actual and potential customers and contact them regularly with free, good quality information.

By asking visitors to subscribe to a newsletter, or receive a free gift you can capture their name and e-mail address.

Your overriding objective is to get relevant visitors to your site and persuade them to give you their contact details.



### Offer good free information not a sales pitch

Whatever your business you are in there is information that you have that could benefit the people on your database.

If you sell lawnmowers you could send out gardening tips.

We sell sales training and give away free information on selling.

The information should be of good quality and add real value.



#### Mail on a regular basis

You can contact members of your database regularly with information and offers.

This can be at least twice a month as long as the information keeps adding value.

It can take at least 7 contacts before you make a sale.

The theory is that if they decide to buy what you sell you are the first supplier that comes to mind.



#### E-mail signature

Put a message at the bottom of each e-mail you send out.

This can help boost traffic to your website.

Make your message stand out and keep it simple.



### Viral marketing

The theory is that if it is not your core product, give it away.

Then tell the person you have sent it to that they can give it away to friends and colleagues.

Look at how You Tube and Face book grew so big.

It was by recommendation and word of mouth.

If I receive some great information and I pass it on to friends and colleagues I am doing your marketing for you.



#### Offer an incentive

If people are prepared to recommend you why not offer an incentive; a free gift, or a special offer.

#### Use technology

You can buy a program that make mailing out by e-mail simple and many of your actions can be automated so you aren't spending all your time manually e- mailing customers.



#### Subscribe to newsgroups

You can post information and write articles that will appeal to potential customers. You can raise issues and add to discussions that will raise your profile. Make sure your web address appears in the footer of every posting.

#### Make your website more visible

The aim of e-marketing is to drive more people to your website. Use AdWords and sponsored links to get you high rankings for the keywords that your customers are likely to use. I use a Marketing Consultant to help me with this. E mail me at frank@salestraining.co.uk and I will give you his details.



#### Optimize your website

Search Engine optimization is a way of getting better results on search engines. Most people use Google for searching. Focus on the top 5 Search Engines.

Between them, Google, Yahoo, MSN, AOL and Ask account for over 90% of searches made. Make these your priority.

#### Put a plan together and stick to it

E-marketing is a continuous process which brings long term results. Allocate time each week for doing this and the sales will follow.





This is a series of Training for your Management, Sales & Office TEAM

Good Selling!

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